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|--|----|---|------------|-------------------------------------|----------------------------|--|-------------------------------|
| Form PTO 1449<br>(Modified)  |    | U.S. DEPARTMENT OF COMMERCE<br>PATENT AND TRADEMARK OFFICE  |            | ATTY DOCKET NO.<br>214149US25DIV    |                            | SERIAL NO.<br>09/095,325   |                               |
| LIST OF REFERENCES CITED BY APPLICANT  |    |   |            | APPLICANT<br>Gene EGGLESTON, et al. |                            |  |                               |
|  |    |   |            | FILING DATE<br>June 10, 1998        |                            | GROUP<br>2145  |                               |
| U.S. PATENT DOCUMENTS  |    |   |            |                                     |                            |  |                               |
| EXAMINER<br>INITIAL  |    | DOCUMENT<br>NUMBER  | DATE       | NAME                                | CLASS                      | SUB<br>CLASS   | FILING DATE<br>IF APPROPRIATE |
| /PW/   | AA | 4,994,985   | 02/19/1991 | Cree et al.                         |                            |  |                               |
| /PW/   | AB | 5,542,115   | 07/30/1996 | Wong et al.                         |                            |  |                               |
| /PW/   | AC | 5,630,207   | 05/13/1997 | Gitlin et al.                       |                            |  |                               |
| /PW/   | AD | 5,742,905   | 04/21/1998 | Pepe et al.                         |                            |  |                               |
|  | AE |   |            |                                     |                            |  |                               |
|  | AF |   |            |                                     |                            |  |                               |
|  | AG |   |            |                                     |                            |  |                               |
|  | AH |   |            |                                     |                            |  |                               |
|  | AI |   |            |                                     |                            |  |                               |
|  | AJ |   |            |                                     |                            |  |                               |
|  | AK |   |            |                                     |                            |  |                               |
|  | AL |   |            |                                     |                            |  |                               |
|  | AM |   |            |                                     |                            |  |                               |
|  | AN |   |            |                                     |                            |  |                               |
| FOREIGN PATENT DOCUMENTS   |    |   |            |                                     |                            |  |                               |
|  |    | DOCUMENT<br>NUMBER  | DATE       | COUNTRY                             | TRANSLATION<br>YES      NO |  |                               |
|  | AO |   |            |                                     |                            |  |                               |
|  | AP |   |            |                                     |                            |  |                               |
|  | AQ |   |            |                                     |                            |  |                               |
|  | AR |   |            |                                     |                            |  |                               |
|  | AS |   |            |                                     |                            |  |                               |
|  | AT |   |            |                                     |                            |  |                               |
|  | AU |   |            |                                     |                            |  |                               |
|  | AV |   |            |                                     |                            |  |                               |
| OTHER REFERENCES (Including Author, Title, Date, Pertinent Pages, etc.)  |    |   |            |                                     |                            |  |                               |
| /PW/   | AW | Chang & Leung, "A Knowledge-Based Message Management System," ACM Transactions on Office Information Systems, Vol. 5, No. 3, July 1987, Pages 213-236 |            |                                     |                            |  |                               |
|  | AX |   |            |                                     |                            |  |                               |
|  | AY |   |            |                                     |                            |  |                               |
|  | AZ |   |            |                                     |                            | <input type="checkbox"/> Additional References sheet(s) attached |                               |
| Examiner      /Patrice Winder/   |    |   |            | Date Considered      02/26/2008     |                            |  |                               |
| *Examiner: Initial if reference is considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. |    |   |            |                                     |                            |  |                               |